Improving health services in Battersea and north Wandsworth

A public consultation
This document is about improving health services in Battersea and north Wandsworth.

If you would like a copy in large print, Braille or on audio tape please contact the communications team on 020 8812 7605 or at comms@wpct.nhs.uk
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The focus of this consultation is to ask you what you think about our plans to improve health services in Battersea and north Wandsworth over the next five to ten years. The health services we have in this area are generally good, some services are excellent, but we think we can improve them even more. We want to build on our strengths and work even harder to improve health services for people living in Battersea and north Wandsworth.

Like all of Wandsworth, the population of the area we are looking at has unique healthcare needs. We have based our work on a detailed health needs assessment of the area, as well as the feedback we have had directly from members of the public and other stakeholders.

I have been a member of the steering group for this project since its inception and I am thrilled that we have got to this point. In September 2007 we ran a pre-consultation where we held a series of meetings and workshops and organised peer-to-peer engagement work with hard to reach communities. I attended many of the meetings myself, most notably talking to a remarkable group of young people who go to school in Wandsworth. We hope that we have captured their views faithfully and would like to warmly thank everyone who was able to take the time to help us shape our plans. I also hope we have given everyone involved in this process an insight into the complexities of health planning.

This consultation includes options for the long-term solution for services currently provided at the Bolingbroke Hospital, which will move to St John’s Therapy Centre for the next three to five years. It also considers what health services might be provided at the Bolingbroke site in the future.*

Feedback we have had shows us that very few patients want their GP practice to move unless it will mean a great improvement in their building, and even then they don’t want them to move far. The PCT is sympathetic to this and we have proposed plans that take this into consideration.

I hope that this formal consultation period is just as engaging for local people. As with all of our consultations we have not confined our search for responses to the wards we are looking at. Everyone is welcome to respond to this consultation. We want to make sure as many people as possible take this opportunity to tell us what they think. This is a real opportunity for you to help us improve health services over the next five to ten years. Thank you in advance for taking the time to get involved.

* The Bolingbroke Hospital and the majority of services provided there belong to our partner trust, St George’s Healthcare NHS Trust.
Your local NHS, Wandsworth Teaching Primary Care Trust, wants to improve health services in Battersea and north Wandsworth.

In this consultation we are looking at how we can improve the NHS services used by people who live in Battersea and north Wandsworth over the next five to ten years.

This map shows the area covered by Wandsworth Teaching Primary Care Trust.
The shading shows the area of Battersea and north Wandsworth that we are looking at in this consultation.
When we talk about Battersea and north Wandsworth we mean the NHS services in the wards of Queenstown, Latchmere, St Mary’s Park, Northcote, Fairfield, Shaftesbury and the northern half of Wandsworth Common. This includes most of the area with the postcode SW11 and parts of the areas with the postcodes SW8, SW4 and SW18. Battersea and north Wandsworth is bordered to the north by the River Thames and to the east by the borough of Lambeth.

We are looking at services including those provided in GP practices, health centres and in people’s homes, services provided by pharmacists, dentists, opticians and mental health professionals and also the services people get when they travel to large hospitals like St George’s, Chelsea & Westminster and Guy’s and St Thomas’.

Over the next five to ten years we want to reshape NHS services to help address the needs of the diverse population that live in Battersea and north Wandsworth. This means making sure that the right services are in the right place at the right time to meet everyone’s health needs. Different communities need different services, for example by reshaping services this could mean providing more substance misuse services for young people living in the north of the area, more child health clinics to match the high birth rate in the south and more services for elderly people with long term conditions right across the borough.

We want GP practices and other health professionals to work more closely and collaboratively to provide services covering the majority of healthcare needs within the area of Battersea and north Wandsworth.
This is what we call a federated primary care model. This will mean that fewer people will need to travel out of the area for health services normally provided in large hospitals. Health professionals will achieve this using the services they currently provide as well as developing more services in the area that might include diagnostic services like x-rays, day cases like minor surgery and outpatient services like an appointment with a specialist, and a walk-in centre or minor injuries unit.

We want to encourage GPs and health professionals working in the area to offer a wide range of treatments closer to patients’ homes, to be open for more hours on week days and at weekends, and to provide outreach and mobile services for the most hard to reach and vulnerable people. We also want more services to be provided in clinics and GP practices in Battersea and north Wandsworth so that people do not have to travel to large hospitals like St George’s, Chelsea & Westminster and Guy’s & St Thomas’ for their care.

To make this work we need good quality healthcare buildings with enough space to provide as many services as possible within Battersea and north Wandsworth. Some GP practices in Battersea and north Wandsworth are too small or run down. We want to make the most of buildings we already have by making sure we use existing capacity.

It is unlikely that the existing buildings we have will give us enough space for all the additional services we would like to provide. For this reason, we would also like to build one new primary care centre in the Battersea and north Wandsworth area. The sites available for us to build a new primary care centre are:

- Doddington Health Clinic and Battersea Fields Practice
- Bridge Lane Health Centre
- Grant Road near Clapham Junction
- Bolingbroke Hospital

Which services should be provided in a new primary care centre would depend on where we build it, because:

- The people that live near to each of the sites have different health needs, and so would want to use different services
- Some of the sites are easier to travel to than others so services at some sites would be better used and better value for money
- Wherever we build a new centre, some local GP practices could move into the building so that they had more room to develop new services. Depending on which centre is built, different GP practices would move in.

The GP practices and services that could be provided in each of the proposed centres are outlined on pages 28–31.
In this consultation we are asking you...

Where do you think the local NHS should develop a new primary care centre and why?

A Doddington Health Clinic and Battersea Fields Practice
B Bridge Lane Health Centre
C Grant Road near Clapham Junction
D Bolingbroke Hospital

What do you think of our proposals for the long term future of the Bolingbroke Hospital services?

Do you have any other suggestions?

From our analysis of health care needs, what people have told us during the pre-consultation exercise and taking account of the physical challenges of creating new buildings in this part of our borough, we have identified a preferred option and given our reasons for this. We are putting this forward at this stage as a way of helping people to think about the best way of looking at all of the options. No final decision will be made by the PCT until all of the views from this consultation have been taken into account.

Our preferred option for Battersea and north Wandsworth is to:

- Build a new primary care centre on Grant Road that would house two or three GP practices from within the local catchment area, community services, diagnostic, day case and outpatient services, a walk-in centre and possibly some other services.

For the remainder of the sites we will:

- Explore the possibility of a mixed use redevelopment including healthcare space for at least the current GP and community services on the site of Doddington Health Centre and the Battersea Fields Practice.
- Explore the possibility of securing healthcare space on the Bolingbroke site by working with St George’s Healthcare NHS Trust who own the hospital.
- Explore ways to provide as much space at Bridge Lane Health Centre as possible for clinical services.

All of these proposals would be subject to affordability, planning consent and risk assessment.

See page 36 for more information.

What do you think of our preferred option?

How could we improve it?

Our preferred option would mean that over the next five years we would encourage:

- The main and branch surgeries of Lavender Hill Surgery and Falcon Road Medical Centre to move to a new building on Grant Road, Clapham Junction.
- Northcote Road Surgery, the Heritage Medical Centre and Nightingale Lane Surgery to move into space in a new development on the Bolingbroke site, if secured.

What do you think of these GP practices moving to newly developed premises over the next five years?
Wandsworth Teaching PCT has agreed that Wandsworth’s five most deprived wards are to be priority areas for local action.* Wandsworth’s five most deprived wards are Latchmere, Queenstown, Roehampton, Tooting and Graveney. Two of these five, Latchmere and Queenstown, and Wandsworth’s sixth most deprived ward, St Mary’s Park, are in the area of Battersea and north Wandsworth. For this reason, Battersea and north Wandsworth is the first area that we are reviewing to try and help improve health services on such a wide scale.

This project has been in development since October 2006 when a Steering Group was established. The Steering Group reports to the PCT’s Board and includes representatives from:

- Wandsworth Borough Council
- South West London and St George’s Mental Health Trust
- St George’s Healthcare Trust
- Guy’s and St Thomas’ NHS Foundation Trust
- Chelsea and Westminster NHS Foundation Trust
- Patient representation from Wandsworth Teaching PCT Patient and Public Involvement Forum
- Practice based Commissioning leads
- Representatives from across the PCT

For a full list of the steering group members go to www.wandsworth.nhs.uk

* The PCT has made this agreement through the Wandsworth Local Strategic Partnership, which consists of representatives from other key public agencies in the borough and from the voluntary, community and private sectors, and the Health Partnership Board, a partnership between the PCT and Wandsworth Borough Council which focuses on improving health in the borough by taking an overview of local lifestyle programmes.

We want to address the health inequalities that exist in Battersea and north Wandsworth.
When looking at what services should be provided in any area, we look at the people that live in that area and think about the particular services they might need.

In Wandsworth there is a total population of 286,000 people. In the six wards of Battersea and north Wandsworth there are 84,000 people, about 30% of the total for Wandsworth and the population is predicted to rise by around 9% to around 92,000 by 2016.

Latchmere, Queenstown and St Mary’s Park are deprived wards while the wards to the south and west of these three wards are more affluent. Northcote ward is one of the most affluent parts of the area.

Health inequalities means the difference in health between disadvantaged groups and the rest of the population.

People living in deprived conditions are more likely to have poorer health. Deprivation also affects other aspects of a person’s life, like education, crime, economic environment and housing quality.

Examples of such inequalities are:

- Women living in Northcote can expect to live more than five years longer than women living in St Mary’s Park.
- Obesity is highest in the three most deprived wards and Northcote ward, the most affluent ward.
- Drug problems are highest in Latchmere and St Mary’s Park.
- Different mental health issues are a cause for concern across all wards.
- Childbirth is predicted to be highest in ten years time in Northcote ward.

It is these kinds of inequality in people’s health and life expectancy that we want to help improve with our proposals for the next five to ten years.
The cultural and ethnic mix in Battersea and north Wandsworth varies greatly. For example, 64% of Latchmere’s residents are classified as white compared to 86% of Northcote’s residents. Looking at possible changes in the future population experts have predicted that the number of residents under the age of 20 will increase the most in St Mary’s Park and Fairfield. There will be a unique rise in the number of men and women between the ages of 20 and 45 that live in Queenstown, but significant drops in this age group in the ward of Northcote. Both Fairfield and Northcote are expected to have the greatest rises in the population aged between 45 and 75. There will be a general decline in the number of residents over the age of 75 in most wards.

The population of Battersea and north Wandsworth can be divided into three main groups:

- **Traditional population**: the long-term residents and the elderly.
- **Young professionals**: those aged between 20 and 44, employed and highly mobile.
- **Immigrant population**: a new population perhaps unaware of the services available or with different expectations of services and potentially highly vulnerable.

All of these different communities need different health services. Over the next five to ten years we want to reshape NHS services to help address the needs of the different communities that live in Battersea and north Wandsworth. This means making sure that the right services are in the right place at the right time to meet the health needs of all of these different populations and communities.

When looking at what services should be provided in any area, we look at the people that live in that area.

This information is taken from the Health needs assessment for Battersea and north Wandsworth and the Public Health Annual Report 2006/07. You can read these reports at www.wandsworth.nhs.uk or for a copy, contact the communications team on 020 8812 7605 or at comms@wpct.nhs.uk.
What services are there now in Battersea and north Wandsworth?

**GP surgeries**
1. Battersea Fields branch surgery
2. Battersea Fields Practice
3. Queenstown Road surgery
4. Lavender Hill Group Practice
5. Bridge Lane Health Centre
6. Falcon Road Medical Centre
7. Lavender Hill surgery
8. Lavender Hill branch surgery
9. Chatfield Medical Centre
10. St John’s Hill Practice
11. The Surgery
12. Earlsfield Practice branch surgery
13. Northcote Road surgery
14. The Heritage Medical Centre
15. Battersea Rise Group Practice
16. Thurleigh Road Practice
17. Nightingale Lane surgery

**Hospitals and Health Centres**
18. Bolingbroke Hospital
19. St John’s Therapy Centre
20. Dawes House intermediate care

**Mental Health Centres**
21. Central Wandsworth Community Mental Health Team, Mapleton Centre
22. Adolescent Service, York Road

**Health Clinics**
23. Doddington Health Centre
24. Stormont Health Clinic
25. St Christopher’s Health Centre
26. Bridge Lane Health Centre

We want to build on our strengths and work even harder to improve health services.
The population of Battersea and north Wandsworth is well served by GPs, community clinics, dentists, pharmacies, opticians and acute hospitals. There is no walk-in centre or minor injuries unit in the area. The nearest walk-in centre is at St George’s Hospital in Tooting, and Queen Mary’s Hospital in Roehampton has a minor injuries unit.

**GP services**

Thirteen GP practices and two branch practices serve the population in Battersea and north Wandsworth, which is comparable to the national average for the size of the population. Three practices are situated in premises newly converted within the past three to four years.

Almost half the practices are large practices with six or more GPs and two are single-handed which means when a GP works on their own or with locum GPs. All practices offer enhanced or additional services over and above those normally provided by GPs.

Many of the remaining practices are in premises that are too small, old or run down, or are not owned by the NHS and so may not have their lease renewed. Some are also owned by GPs who are planning to sell after they retire. New GPs who might want to practice in Wandsworth may not be able to afford to buy premises in the borough. If the PCT was able to build premises where new GPs could rent space, the rent would be affordable and the buildings would be designed specially for health services. This may help attract new GPs to the area once existing GPs retire. It is important that the PCT does everything it can to make sure the good level of GPs we currently have in this area of the borough can continue for generations to come.

We think the GP practices that are in most need of development are:

- Lavender Hill Surgery and branch surgery in Latchmere and Shaftesbury
- Northcote Road Surgery in Northcote
- The Heritage Medical Centre in Northcote

**Community services**

There are five community clinics in Battersea and north Wandsworth offering a wide range of community services* including children’s services, podiatry, dietetics, specialist nurses, and dental, mental health, antenatal and family planning services:

- Doddington Health Clinic
- Stormont Health Clinic
- St Christopher’s Health Centre
- Bridge Lane Health Centre
- St John’s Therapy Centre

Until recently, Bolingbroke Hospital housed two community services. The podiatry service has now moved to St John’s Therapy Centre. The community dental service has moved to Balham Health Centre. These are the services’ homes for the next three to five years. The long-term proposals for these services are outlined on page 37.

Doddington Health Clinic is a large centre owned by the PCT. It houses a range of community services but has no room for any new services.

Bridge Lane Health Centre is also a large centre owned by the PCT. It houses Bridge Lane GP practice and a range of community services. The centre has no room for any new services and is relatively expensive to run.

St Christopher’s Health Centre is leased by the PCT. It houses a small number of community services. It has poor accessibility, is not used to its full capacity and has relatively high running costs.

Stormont Clinic is also leased by the PCT and houses a small number of community services. It also has relatively high running costs.

There are also 10 intermediate care beds at Dawes House. Intermediate care supports people after they leave hospital and helps prevent people from having to go into hospital in the first place by providing nursing and therapy services.

* Community services are provided by the PCT’s Provider Services Directorate
What services are there now in Battersea and north Wandsworth?

Pharmacies

1. ABC Drugstore
2. ABC Pharmacy
3. Barkers Chemist
4. Barkers Chemist Ultima 2000
5. Boots The Chemist
6. Boots The Chemist Ltd
7. Clarke's Chemist
8. Fairlee Queenstown Pharmacy
9. Healthchem Ltd (Battersea)
10. Jennings Chemist Ltd
11. Krystal Pharmacy
12. Radiant (Day Lewis) Ltd
13. Shilling Chemist
14. Superdrug Pharmacy
15. The Olde Pharmacy
16. WH Goy & Co
17. Your Pharmacy-Marshgate

Pharmacists can play a key role in health promotion.
Pharmacies
There are eighteen pharmacies in Battersea and north Wandsworth, which compares well with the national average for the size of the population. Pharmacies are well distributed across the area except for Northcote, which has double the number of pharmacies of any other ward in the area. The northern part of Queenstown ward has no pharmacies however the area is bordered by Wandsworth Road in Lambeth which is home to a number of pharmacies.

Services currently being provided by most pharmacies include minor ailments, smoking cessation, weight management, services for substance misusers, emergency contraception services, and mental health promotion.

Some community pharmacies do, and others could, provide screening services such as blood pressure, cholesterol, anticoagulation and chlamydia screening. Pharmacies could also provide more extensive health promotion and education services including local health campaigns and signposting. Some have consulting rooms suitable for locating family planning clinics.

People who live in deprived areas have a greater need for services that not only promote healthy living, but also help prevent them from becoming ill and intervene at an early stage. In Battersea and north Wandsworth we need more services that focus on health promotion especially in the more deprived areas of the borough. Pharmacists can play a key role in health promotion by providing smoking cessation advice and weight management support.

Optometrists
There are six optometry practices in Battersea and north Wandsworth. These are mainly based in the area of Clapham Junction. They provide NHS sight tests and dispensing glasses using the NHS voucher system. The PCT is exploring how the range of services provided by optometrists can be expanded.

Dentists
There are 16 NHS dental practices in Battersea and north Wandsworth, which compares well with the national average for the size of the population. There is good NHS dental access in this area and a good mix of skills. Specialist services could be provided in these areas such as wisdom teeth extraction or orthodontic treatment, which can be more cost effective in practices rather than in hospital. All dental contracts are due to be reviewed in 2009.
What services are there now in Battersea and north Wandsworth?

Hospital services

Almost 50% of Battersea and north Wandsworth’s hospital referrals go to St George’s Hospital in Tooting in the south of Wandsworth. Just over 20% go to Chelsea & Westminster Hospital and 13% go to Guy’s and St Thomas’ Hospitals and most of the remaining referrals go to the Royal Marsden and Kingston Hospital.

All of the main acute hospitals except the Royal Marsden have an Accident and Emergency (A&E) service. The number of attendances at St George’s A&E unit for Battersea and north Wandsworth residents was 24,785 in 2006.

We would like to provide a local walk-in centre or minor injuries unit in Battersea and north Wandsworth. This could ease the pressure on local A&Es and Tooting Walk-in Centre, which sees many more patients than it was originally designed for.

The Bolingbroke Hospital currently houses services including x-ray, outpatients, antenatal outpatients, elderly day hospital and physiotherapy. Later this year these services will move to St John’s Therapy Centre for the next three to five years. Our proposal for where these services could be provided in the long term are on page 37.
Mental Health services

South West London and St George’s Mental Health Trust is the main provider of mental health services. The Trust provides three community mental health teams that serve the population of Battersea, only one of which is based within the boundary of the area we are looking at in this consultation at the Mapleton Centre; the other two teams are based out of the area at Springfield Hospital in Tooting. An adolescent service is based on York Road and the Wandsworth Drug Team is based at St John’s Therapy Centre.

Services in Lambeth

During our pre-consultation, many of you asked us if we were considering health services provided in Lambeth, the neighbouring borough to the east of Battersea and north Wandsworth. We have looked at the current services as we know that people who live in Battersea and north Wandsworth may choose to use health services situated in the borough of Lambeth.

Lambeth PCT has plans to develop neighbourhood resource centres housing more than one GP practice and providing a wider range of services, including some that are traditionally provided in a hospital. Two neighbourhood resource centres are planned for the Clapham area:

● Clapham Town Neighbourhood Resource Centre is being built as part of the Lambeth Council-led Future Clapham project. This will see the former Mary Seacole House site in Clapham High Street redeveloped to house a library, customer service centre and a neighbourhood resource centre. The Clapham Family Practice currently based in cramped premises at 51 Clapham High Street will relocate to the centre. Other healthcare services could include community nursing and podiatry (foot care). Work is expected to be completed by 2011.

● The Clapham Park Healthy Living Centre/Neighbourhood Resource Centre will be built in conjunction with the redevelopment of the Clapham Park Estate, currently the largest regeneration scheme in Lambeth. It will house GP practices and a range of community services in modern, fit for purpose premises. Surrounding GP practices and community services will have access to the facilities of the healthy living centre, which is expected to be completed in 2012.

These will also benefit some people living towards the eastern side of Battersea and north Wandsworth, for example those living in the wards of Queenstown, Shaftesbury and Northcote.
Last September, the PCT began a pre-consultation to Help us shape health services in Battersea and north Wandsworth. Pre-consultation is a period that comes before a formal consultation and aims to engage people in the consultation process and explain why change might be needed. Pre-consultation is mainly a listening exercise for the PCT, where we found out what your experiences are of present healthcare provision and what we could do to improve these experiences.

Our Battersea and north Wandsworth pre-consultation period ran for six weeks from Monday 24 September 2007 until Monday 5 November 2007. During this time we organised over 20 meetings and interactive workshops where we discussed how healthcare services could be improved in the future and suggested some ideas for how we could do this. Over 200 people attended these workshops and meetings. We also provided an information leaflet with a questionnaire so that everyone could give us their feedback. At every meeting and workshop we gave people the opportunity to ask professionals from the PCT questions and give us their opinions.

Local groups and people we talked to included:

- Battersea and north Wandsworth residents
- Local GPs
- NHS Staff
- Wandsworth Teaching PCT PPI Patient Forum and other patient groups
- Wandsworth Community Empowerment Network, which undertook peer-to-peer work on our behalf with the Somali community, single parents and young people
- Wandsworth Care Alliance
- Ethnic and All People’s Disabled Group
- Youth Focus Group with the Millennium Volunteers
- Expert Patients Group
- Wandsworth Overview and Scrutiny Committee
- Battersea Society
- Wandsworth MIND
- Wandsworth Carers
- Staffside representatives

As well as the feedback we got from these meetings and workshops, we received 133 written responses. A further 81 people responded to the pre-consultation through facilitated peer-to-peer engagement work done by the Wandsworth Community Empowerment Network.

On the next page is a brief summary of all of the feedback we received.

To read a more in-depth summary go to www.wandsworth.nhs.uk
We asked:
What services do you think we should prioritise in Battersea and north Wandsworth?

You told us we should prioritise services for:
- Sexual health
- Drug and alcohol abuse
- Weight management
- Smoking cessation
- Mental health
- Support for carers
- Counselling and talking therapies, befriending and support
- Dermatology
- Minor surgeries
- Assessment of chronic and long-term conditions
- Eating disorders
- Rheumatology
- Audiology
- Breast examinations
- Outpatient services
- Out-of-hours GP services: evenings and weekends
- Ophthalmology
- Children’s health
- Walk-in services

You also told us we needed:
- Culturally sensitive services
- GP practices with disabled access
- Better health education and promotion
- Clearer public information on what health services are available
- Provision of interpreters and translation into other languages
- Provision of alternative formats for health information
- Escort services for disabled and blind people at hospitals
- Partnership working between GPs and local, voluntary self-help groups
- Easy and prompt GP appointment services including same day appointments
- More practice nurses
- More services for people on the Patmore and Winstanley Estates
- Disease prevention and early diagnosis services
- Longer GP slots
- Access to younger GPs to serve younger people
- Community mediators to act as health service advocates for harder to reach community groups
- Better promotion of the services offered by pharmacies
We asked:
What do you think are the strengths and weaknesses of healthcare in Battersea and north Wandsworth?

You thought the strengths of services were:
- Good links between GPs and hospitals
- Good service at local pharmacies
- Good service at local GPs

You felt the weaknesses of services were:
- Condition and size of buildings and GP practices
- Lack of a walk-in centre in Battersea and north Wandsworth
- Waiting times at GPs and in hospitals
- GP opening times
- Transport links
- Elderly care
- Lack of diagnostic services like x-ray, ultrasound and blood test facilities
- Poor communication with patients
- Under-use of Doddington, Stormont and St. Christopher health clinics
- Neglect of the Bolingbroke Hospital
- Insufficient interpreters and translators

We asked:
Where do you think we should expand or develop GP practices or health centres?

You told us we should expand and develop health services in:
- Clapham Junction
- Falcon Road Medical Practice
- The Doddington Estate
- Winstanley Estate
- Bridge Lane and Doddington GP practices
- The Bolingbroke Hospital
We described:

Our initial ideas about how we could develop health services in Battersea and north Wandsworth.

We presented three models of care but many people found them confusing and unhelpful.

People said that whichever way services were redesigned the following issues would need to be considered and addressed:

- Assessment of health needs
- Cost effectiveness
- Robust planning
- Local services should stay in the local area

You can read more about the model at www.wandsworth.nhs.uk

People preferred different aspects of our initial ideas including:

- Bringing services you would normally need to travel to hospital for, closer to home
- Building on the good pharmacy network the area already has
- Improving services so they are easily accessible for families, disabled and older people
- Developing the existing simple and decentralised health service
- Improving buildings and infrastructure in the area
- Building flexibility into the services provided
- Reducing travel times for local people
- Reducing waiting times at hospitals
- Introducing a local one-stop solution for healthcare services
- The Bolingbroke Hospital and St John’s Therapy Centre would be good sites for a multi-disciplinary healthcare centre

Other comments

Throughout the pre-consultation period there was great support for keeping services at the Bolingbroke Hospital.

Health education and promotion was also high on the agenda, not only to encourage people to lead healthier lifestyles but also to explain which health services the local population is entitled to; how to access these services; and where they are available.

Moving forward

All of the plans and proposals outlined in this consultation are based on the feedback we received during pre-consultation and the health needs assessment.
The Bolingbroke Hospital

The public response during pre-consultation, and to the Bolingbroke consultation that the PCT ran jointly with St George’s Healthcare NHS Trust in early 2007, showed us that a great number of people did not want services to move from the Bolingbroke Hospital. However, leaving services there was not an option in the short term due to the poor condition of the building.

Later this year, the majority of services currently provided at the Bolingbroke Hospital will move to St John’s Therapy Centre, less than one mile away, for the next three to five years.

No Bolingbroke services are to close as a result of this move. The Day Hospital for the elderly, imaging and ultrasound, and outpatient clinics will all move to St John’s once building work is complete later this year. The PCT’s dental service has moved to Balham Health Centre, to take advantage of the Health Centre’s modern facilities, and the PCT’s podiatry service moved to St John’s Therapy Centre in November 2007 to join the podiatry service already based there.

The only change to services is that the Day Hospital will move from a full-day model of care to a half-day. This is in keeping with best practice elsewhere in the country and minimises the delays between appointments so patients need not spend as much time in hospital.

This transfer of services follows a decision made by Alan Johnson, the Secretary of State for Health, to reject Wandsworth Health Overview and Scrutiny Committee’s (OSC) objections to the move. The OSC had referred the decision made by the Boards of both St George’s Healthcare Trust and Wandsworth Teaching Primary Care Trust, to move services to St John’s Therapy Centre, to the Secretary of State for Health in July 2007. The Secretary of State sought the advice of the Independent Reconfiguration Panel who concluded that the OSC’s referral did not merit full review.

Alan Johnson decided to accept in full this advice and has informed us that we can go ahead with our proposals.

St George’s Healthcare NHS Trust Board has made a formal commitment not to make a decision on the future of the Bolingbroke site until the outcome of this consultation. This consultation includes options for the future of the Bolingbroke site.

The move of the Bolingbroke services is a move for the short term, the next three to five years.

In this consultation we have made proposals for the long term home of these services. While considering where these services should go, we also have to consider how the services fit with the original vision for St John’s in the long term which was to provide specialist health and related services, offering easily accessible, high quality rehabilitation, health promotion advice and activities.

To see our proposals for where the Bolingbroke services should be provided in the long term go to page 37.
Who are we consulting?
As with all of our consultations we have not confined our search for responses to the wards we are looking at. Everyone is welcome to respond to this consultation. To help make sure people know about it we have sent additional copies of this consultation document to everyone who left us their details as part of their responses to the Bolingbroke consultation as well as those who responded during pre-consultation and wider distribution throughout the area.

Making the most of the services we have
There was strong support during pre-consultation for us to do the maximum possible with the current primary care estate including GP premises, community clinics, pharmacists, dentists and optometrists. Our proposals in this consultation work towards addressing poor premises issues, maximising unused space and increasing capacity through relatively small development projects. Doing the maximum possible with our existing primary care estate will provide a strong foundation for our long term plans.

Our aims for the future
What you have told us along with what we know about the health needs of people of Battersea and north Wandsworth mean that our proposals to improve healthcare in Battersea and north Wandsworth will aim to offer:

- A strong primary care service
- The capacity and flexibility to respond to local community needs including out of hours, outreach and mobile services
- A wide range of services and specialisms
- More services in one stop
- A strong focus on health promotion and education services
- Close working with social and voluntary services to offer more advocate services, language classes, translation services and transport services
- Quick and easy access to diagnostic services, day case services and outpatient appointments
In the future, we are planning to work with GP practices and other health professionals in Battersea and north Wandsworth so that they work more closely together and more collaboratively to provide services covering the majority of healthcare needs within the area of Battersea and north Wandsworth. This will include health professionals who work for the PCT’s Provider Services. This is what we call a federated primary care model. This will mean that fewer people would need to travel out of the area for health services. Health professionals will do this using the services they currently provide as well as developing more services that might include diagnostic services, day case and outpatient services.

Asking health professionals in the area to work more closely together will mean that they build on existing relationships and work even more collaboratively to deal with most health problems locally including mental health issues, holding chronic disease clinics, and having integrated primary care teams including health visitors, community nurses, midwives, mental health therapists, specialist nurses, nurse practitioners and especially community matrons.

Depending on capacity and the needs of the local population, services could be located together including GP practices, treatment and minor surgery, occupational therapy, physiotherapy, speech & language therapy, pharmacists, dentists, optometrists, mental health services, extended hours services, community nurses and health visitors, podiatry services, maternity care services, child health services, renal services, school nursing, immunisation, child protection services, health promotion, Citizens Advice Bureau, drug and alcohol advice, benefit advice, family planning and local authority or voluntary sector run services.

We will encourage GPs and health professionals working in the area to offer a wider range of treatments, closer to patients’ homes, for more hours on week days and at weekends, with outreach and mobile services available for the most hard to reach and vulnerable communities. We want more services that people would normally have to travel to a large hospital like St George’s, Chelsea & Westminster and Guy’s & St Thomas’ for, to also be provided in clinics in Battersea and north Wandsworth.

This will mean a considerable shift of activity away from St George’s Hospital but a smaller shift of activity away from both Chelsea & Westminster and Guy’s & St Thomas’ Hospitals. Having these services provided within the area of Battersea and north Wandsworth will improve the choice offered to patients in this area. The movement of these services will make a big difference in the distance people will need to travel and so will greatly improve access. This movement of services will be a staged approach over the next five to ten years as and when the capacity becomes available in the buildings within the area and discussions will need to take place about who provides these services. They could be provided by local GPs or other health professionals.
What are the benefits of our plan?

We believe this will help the NHS to:

- Improve the patient’s experience of the local NHS
- Increase patient choice
- Move services closer to patients’ homes
- Take advantage of advances in healthcare provision
- Provide a strong primary care service with a wider range of specialisms with the capacity and flexibility to respond to local community needs including more services out of hours, outreach and mobile services
- Offer more services in one stop
- Offer a stronger focus on health promotion and education services
- Integrate with social services and voluntary organisations to help include services locally like benefit advice, advocacy, language classes, translation services and transport services
- Offer quick and easy access to diagnostic services, day case services and outpatient appointments

Fit with wider policy

Our plans fit well with the direction of national and local health and social care policies including moving services closer to patients’ homes, renewing the focus on well being, giving patients more choice, control and a voice in the way services are planned and delivered and better services for people with long term health conditions.

While the PCT is consulting on the future of healthcare services for Battersea and north Wandsworth, there is also a London-wide consultation on the future of the capital’s healthcare in which we are playing a part alongside all other London PCTs and Surrey PCT. Healthcare for London: consulting the capital is a three month consultation with staff, patients, residents, commuters, representative groups, unions, elected representatives and anyone who has an interest in, or might use, London health services. The plans being consulted on were first outlined in July, in a groundbreaking report by Professor Lord Ara Darzi.

The proposals outlined in this Battersea and north Wandsworth consultation are compatible with the proposals in Healthcare for London but they do not rely on the outcome of the Healthcare for London consultation.

We hope that as many people as possible in Wandsworth are able to contribute to both of these consultations.

For more information about Healthcare for London go to www.healthcareforlondon.nhs.uk
To make our proposal work we need good quality healthcare buildings with enough space to provide as many services as possible within Battersea and north Wandsworth. We will aim to make the most of existing buildings to create more room.

However, it is unlikely that the existing buildings we have will give us enough space for all the additional services we would like to provide. For this reason, we would also like to build one new primary care centre. A primary care centre brings together a range of NHS services including primary and community services.

The PCT has recently published its Commissioning Strategy Plan (CSP) which sets out its goals and priorities for services across Wandsworth for the next three to five years. Many of the actions in the CSP will start to address the health inequalities, needs and priorities in Battersea and north Wandsworth including improving primary care premises and increasing access to services.

This will also give the PCT time to develop and implement the federated primary care model so that by the time a new primary care centre opens there will already be a wider range of services being provided in the community.

A new primary care centre would then help the PCT to move a further significant proportion of treatments such as diagnostics and outpatient services into the local community closer to peoples’ homes, with quicker access to an even wider range of services.

The sites available for us to build a new primary care centre are:

A Doddington Health Clinic and Battersea Fields Practice
B Bridge Lane Health Centre
C Grant Road near Clapham Junction
D Bolingbroke Hospital

Where do you think the local NHS should develop a new primary care centre?

Which services should be provided in a new primary care centre would depend on where we build it, because:

- The people that live near to each of the sites have different health needs and so would want to use different services.

- Some of the sites are easier to travel to than others so services at some sites would be more accessible to a wider population, better used and better value for money.

- Wherever we build a new centre, some local GP practices could move into the building so that they had more room to develop new services. Depending on which centre is built, different GP practices would move in.
As the NHS only has a limited amount of money, we have to make sure we invest what funds we have in the right places, where there is the greatest need and where it will have the biggest impact.

This map shows the four possible sites for a new primary care centre and the health priorities across the area

The Battersea and north Wandsworth Health Needs Assessment shows us that:

- In the north of the area services should focus on chronic disease management, long term conditions, teenage pregnancy, alcohol and drug abuse and community sexual health services.
- In the south there is a high need for maternity and child health services.
- Right across the area health services should focus on diabetes, obesity, mental health, renal services and learning disability services.

see glossary on pages 36 & 37 for full names and more details
Each of the possible sites are described here:

**A  Doddington Health Clinic and Battersea Fields Practice**

Doddington Health Centre and the Battersea Fields Practice are on the Doddington Estate in Queenstown ward. Doddington Health Centre is owned by the PCT and the building used by Battersea Fields Practice is owned by the practice themselves. The practice and PCT would work in partnership and purchase an additional small plot of land from Wandsworth Borough Council. As a new building it would be fully accessible and compliant with the Disability Discrimination Act.

**What services could be housed there?**

The centre would house Battersea Fields practice and community services provided at Doddington Health Clinic. A new development on this site could provide in the region of 2,100 square metres of health service space in total.*

**Transport and parking**

There are two main bus routes that run along Battersea Park Road. The 44 goes south through Latchmere, Wandsworth Town, Earlsfield to Tooting Broadway and the north through Queens Town Road to Vauxhall. The 344 goes south through Latchmere and Clapham Junction and north to Vauxhall.

Both Battersea Park and Queenstown Road main line train stations are 0.9 miles from this site. Trains run from Battersea Park to Wandsworth Road and Clapham high street twice an hour and to Wandsworth Common eight times an hour. From Queenstown Road there are eight trains an hour to Clapham Junction and Wandsworth Town.

There are numerous controlled parking zones around the site and in neighbouring Prince of Wales Drive and a pay and display car park at Somerfields supermarket.

* The other services the primary care centre would include are outlined on page 35.

**B  Bridge Lane Health Centre, Bridge Lane, Battersea**

Bridge Lane Health Centre is in St Mary’s Park ward. The building is owned by the PCT and includes community services and a GP practice. To develop on this site would mean either building a completely new building in the car park of the current health centre, or more probably knocking down the current building and then building a new one. As this would be a new build it would be fully accessible and compliant with the Disability Discrimination Act.

**What services could be housed there?**

The centre would continue to house Bridge Lane Practice and the existing community services. The newly developed site could provide in the region of 2,200 square metres of health service space in total.*

**Transport and parking**

There are several bus routes that serve the area. The main routes are the 49, 319 and the 345, which go south through Clapham Junction; the 344 goes south through St John’s Hill and east through Battersea Park and Queenstown Road towards Vauxhall; and the 44, which goes south through Wandsworth Town, and Earlsfield to Tooting, and east to Battersea Park and Queenstown Road.

Battersea Park mainline station is 1.1 miles away and Clapham Junction is 1.4 miles away from the site. Trains run from Battersea Park to Wandsworth Road and Clapham High Street twice an hour and to Wandsworth Common and Clapham Junction eight times an hour. Clapham Junction is the busiest station in the country and trains run to Wandsworth Town, Wandsworth Common, Earlsfield, Putney and Queenstown Road.

There is a pay and display car park on site and adjacent controlled parking zones.
Grant Road, near Clapham Junction

Grant Road is just behind Clapham Junction train station and is in Latchmere ward. This option would mean buying the land from Wandsworth Borough Council and building a new purpose built centre on the land. As this would be a new building it would be fully accessible and compliant with the Disability Discrimination Act.

What services could be housed there?
The centre could house the Lavender Hill Surgery, nearby GP surgeries in very poor accommodation, and also Falcon Road Medical Centre. Moving these surgeries to the Grant Road site would mean the Lavender Hill Surgery would move 0.3 miles, Lavender Hill Branch Surgery would move 0.2 miles and Falcon Road Medical Centre would move 0.3 miles. This will mean that some people may have to travel further to their GP and some may have to travel a shorter distance. The newly developed site could provide up to 2,300 square metres of space in total.*

Transport and parking
Clapham Junction benefits from over 20 bus services. The various routes connect it to all areas of the borough including north Wandsworth’s most deprived ward, Latchmere. The main bus routes to the rest of the Battersea and north Wandsworth area are the 344, 319, 239, 49, 345, 156, 344, 77 and the G1.

Clapham Junction Station is less than four minutes by train from Wandsworth Common, Wandsworth Town, Queenstown Road and Battersea Park. Eight trains an hour run from each of these stations throughout the day with a slightly more frequent service from Wandsworth Common.

There are a limited number of short stay controlled parking zones around Clapham Junction and three pay and display car parks nearby at Asda, Lidl and the Brighton Yard.

Bolingbroke Hospital

Bolingbroke Hospital is in Northcote ward. The existing building is owned by St George’s Healthcare NHS Trust and would require capital investment to purchase part of the site from St George’s and then renovate the building to bring it up to a suitable standard and to make it accessible to disabled people and people with mobility problems.

What services could be housed there?
The centre could house Northcote Road Surgery, the Heritage Medical Centre and Nightingale Lane surgery that are currently in small and run down premises. Moving these surgeries to the Bolingbroke site would mean the Northcote Road Surgery would move 0.2 miles, Heritage Medical Centre would move 0.3 miles and Nightingale Lane Surgery would move 1.3 miles. This will mean that some people may have to travel further to their GP and some may have to travel a shorter distance. The newly developed site could provide up to 8,000 square metres. However, developing the whole site for healthcare is unlikely to be affordable so the PCT could negotiate in the region of 1,600 square metres for healthcare.*

Transport and parking
Two bus routes pass by the Bolingbroke. Route G1 goes north to Battersea, Lavender Hill and Northcote Road and south to Springfield Hospital, St George’s Hospital and Tooting. Route 319 goes north to Battersea and south to Tooting Bec.

Wandsworth Common mainline station is 0.5 miles from Bolingbroke Hospital and Clapham Junction is 0.7 miles away. Trains run from Wandsworth Common to Clapham Junction and Battersea Park eight times an hour.

There is some limited car parking available onsite and there are a number of controlled parking zones around the area.
How much would each centre cost?

The PCT will only be able to afford to build one new primary care centre in the area of Battersea and north Wandsworth.

The PCT has completed an initial high level financial assessment of affordability of each of the sites where a new primary care centre could be built. This assessment assumed that broadly speaking a similar level of services could be provided at each site giving each the same starting position and making high level comparisons easier at this stage.*

This is a brief summary of the initial financial assessment. These are early estimates and are subject to detailed professional valuations and negotiation. The building cost of a new primary care centre will probably be funded through a LIFT scheme. LIFT stands for a Local Investment Finance Trust which is a Department of Health initiative which aims to modernise healthcare services through the use of public and private investment. This means the PCT will not have to fund the capital cost of construction but will still need to fund what is called a Lease Plus Agreement which is similar to paying rent to the developers for using the building.

It is likely that because of the location of the different sites each will be able to offer a different range of services according to the needs of the local population and its accessibility to the rest of Battersea and north Wandsworth. The site at Grant Road, near Clapham Junction is likely to be the most accessible because of its central location and excellent public transport links, followed by Bridge Lane, then Doddington and finally the Bolingbroke.

Good accessibility is good for patients but it also means that the services are likely to be used more, making them more cost effective. In addition, a new walk-in centre or minor injuries unit should be in a location which gives access to as many people as possible in the area. So on this basis Grant Road is the best place for a walk-in centre, followed by Doddington Health Clinic and Battersea Fields Practice and then Bridge Lane. The Bolingbroke is the least favourable place for a walk-in centre.

If a primary care centre is developed at Doddington Health Clinic and Battersea Fields Practice or at Bridge Lane Health Centre all of the existing staff would need to move out to temporary accommodation whilst the building work is going on. This is called a decant. The cost of this is estimated to be around £2.6 million for each site. While the PCT would try to minimise any disruption to patients and staff there would inevitably be some disruption lasting for around two years. No decant would be required for a development at Grant Road or Bolingbroke Hospital.

* The selected option will need to be tested in terms of business needs and the current financial climate.
The following table summarises the financial position for each site including decant costs and shows the size of the population living within 800 metres of each site.

<table>
<thead>
<tr>
<th>Site Description</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
</tr>
</thead>
<tbody>
<tr>
<td>Site Name</td>
<td>Doddington Health Clinic &amp; Battersea Fields Practice</td>
<td>Bridge Lane Health Centre</td>
<td>Grant Road near Clapham Junction</td>
<td>Bolingbroke Hospital</td>
</tr>
<tr>
<td>Cost One Off Capital Costs</td>
<td>£11.0 million</td>
<td>£10.9 million</td>
<td>£14.0 million</td>
<td>£14.8 million</td>
</tr>
<tr>
<td>Cost Annual Lease + Agreement</td>
<td>£0.8 million</td>
<td>£0.8 million</td>
<td>£1.0 million</td>
<td>£1.0 million</td>
</tr>
<tr>
<td>Cost Annual Cost Providing Services</td>
<td>£5.0 million</td>
<td>£5.0 million</td>
<td>£5.0 million</td>
<td>£5.0 million</td>
</tr>
<tr>
<td>Decant Cost</td>
<td>£2.6 million</td>
<td>£2.6 million</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>Break-even point*</td>
<td>Year 7</td>
<td>Year 7</td>
<td>Year 7</td>
<td>Year 10</td>
</tr>
<tr>
<td>Population Living within 800 Metre Radius</td>
<td>17,000</td>
<td>22,100</td>
<td>22,600</td>
<td>18,600</td>
</tr>
<tr>
<td>Deprived Population Living within 800 Metre Radius</td>
<td>9,300</td>
<td>9,100</td>
<td>9,600</td>
<td>700</td>
</tr>
</tbody>
</table>

* Break-even point is the year when income is equal to expenditure
** Based on the 2007 index of multiple deprivation

Good accessibility is good for patients but it also means that the services are likely to be used more, making them more cost effective.
How do the options compare?

We have assessed each of the sites against key criteria. The table below summarises how each site performed against each criteria.

The group of professionals who assessed these options included representatives from across the PCT, St George’s Healthcare Trust, a practice-based commissioning patient group, Wandsworth Borough Council and the South West London Support Services Partnership.

<table>
<thead>
<tr>
<th>A Doddington Health Clinic and Battersea Fields Practice</th>
<th>B Bridge Lane Health Centre</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Range of services that could be provided depending on factors like access and local need</strong></td>
<td>Could provide a wide range of services; not the best site for a walk-in centre because of northern location and limited transport links</td>
</tr>
<tr>
<td>Could provide a wide range of services; not the best site for a walk-in centre because of northern location and limited transport links</td>
<td></td>
</tr>
<tr>
<td><strong>Addresses GP premises issues</strong></td>
<td>Would provide better premises for one GP practice and some community services</td>
</tr>
<tr>
<td>Would provide better premises for one GP practice and some community services</td>
<td>Would provide better premises for one GP practice and some community services</td>
</tr>
<tr>
<td><strong>Access for people living in Battersea and north Wandsworth</strong></td>
<td>Limited transport links</td>
</tr>
<tr>
<td>Limited transport links</td>
<td>Limited transport links</td>
</tr>
<tr>
<td>Population of 17,000 within 800 metre radius, 9,300 deprived</td>
<td>Population of 22,100 within 800 metre radius, 9,100 deprived</td>
</tr>
<tr>
<td><strong>Value for money taking into account capital costs, decant costs, break even point, and costs over 10 year period</strong></td>
<td>Offers reasonable value for money in terms of capital costs and break even point. Has high decant costs and joint least favourable 10 year costs.</td>
</tr>
<tr>
<td>Offers reasonable value for money in terms of capital costs, decant costs, break even point, and costs over 10 year period</td>
<td>Offers reasonable value for money in terms of capital costs and break even point. Has high decant costs and joint least favourable 10 year costs.</td>
</tr>
<tr>
<td><strong>Disruption to existing services during developments</strong></td>
<td>Around 30 practice staff and community services would need to be moved to another building for up to two years</td>
</tr>
<tr>
<td>Around 30 practice staff and community services would need to be moved to another building for up to two years</td>
<td>Around 30 practice staff and community services would need to be moved to another building for up to two years</td>
</tr>
<tr>
<td><strong>Other development opportunities for the site if not selected for the new primary care centre</strong></td>
<td>Explore the possibility of a mixed-use development including healthcare space which would be cost neutral to the NHS</td>
</tr>
<tr>
<td>Explore ways to provide as much space in the existing Health Centre for clinical services as possible or As in option A, explore the use of mixed-use development</td>
<td>Explore ways to provide as much space in the existing Health Centre for clinical services as possible or As in option A, explore the use of mixed-use development</td>
</tr>
</tbody>
</table>

For more information see pages 28 and 29

For more explanation see pages 28 and 29

We have assessed each of the sites against key criteria.

The table below summarises how each site performed against each criteria.

The group of professionals who assessed these options included representatives from across the PCT, St George’s Healthcare Trust, a practice-based commissioning patient group, Wandsworth Borough Council and the South West London Support Services Partnership.
### How do the options compare?

<table>
<thead>
<tr>
<th>C</th>
<th>Grant Road near Clapham Junction</th>
<th>D</th>
<th>Bolingbroke Hospital</th>
</tr>
</thead>
<tbody>
<tr>
<td>Could provide a wide range of services; the best of the four sites for a walk-in centre because of central location and excellent transport links</td>
<td>Could provide some services; the least favourable site for a walk-in centre because of poor transport links</td>
<td>Would provide better premises for two or three GP practices</td>
<td>Would provide better premises for two or three GP practices.</td>
</tr>
<tr>
<td>Would provide better premises for two or three GP practices</td>
<td></td>
<td>Excellent transport links</td>
<td>Poorest transport links of the three sites</td>
</tr>
<tr>
<td>Excellent transport links</td>
<td>Population of 22,600 within 800 metre radius, 9,600 deprived</td>
<td>Population of 18,600 within 800 metre radius, less than 700 deprived</td>
<td></td>
</tr>
<tr>
<td>Offers best value for money in terms of break even point, no decant costs, and lowest 10 year costs. Has high capital costs.</td>
<td>Offers reasonable value for money in terms of 10 year costs and no decant costs. Has highest capital costs and longest break even point.</td>
<td>No services would be disrupted during development</td>
<td>No services would be disrupted during development as the majority of these would already be at St John’s Therapy Centre</td>
</tr>
<tr>
<td>No services would be disrupted during development</td>
<td></td>
<td>Explore ways to secure healthcare space for at least two or three local GP practices*</td>
<td>Explore ways to secure healthcare space for at least two or three local GP practices*</td>
</tr>
</tbody>
</table>

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**Walk-in centre**

To include a walk-in centre in a new development there would need to be enough demand to make providing the service worth while. This means the site would need to be accessible by a wide range of people and so the area would need to have good transport links.

* For more detail about how these options would work and what services might included go to page 34.
As well as building a new primary care centre at one of the four sites, we are proposing to explore alternative options for the three sites that are not selected. This section sets out proposals that will be explored for each of the sites if they are not selected for the new primary care centre.

Doddington Health Clinic and Battersea Fields Practice

For this site, the PCT would explore the option of redeveloping Doddington Health Clinic and Battersea Fields Practice in order to potentially co-locate the GP primary care services and the community services that currently operate there.

The PCT would work in partnership with the Battersea Fields GP practice in order to work towards a cost neutral solution. This would include exploring the possibility of a mixed use development to include at least the current GP and community services. A mixed use development is one that might include a combination of uses, for example residential, commercial or office space and in this case space for health services. Before any development could go ahead, the PCT would complete a business case with assessment of affordability and value for money in order to determine if this is a feasible healthcare solution.

Bridge Lane Health Centre

The PCT would explore two alternative options for developing this site if it is not chosen as the site for a new primary care centre:

- Redeveloping the health centre in order to maximise clinical space for service delivery.
- Exploring the possibility of a mixed use development, similar to the proposal above.

Both options would also mean that the PCT complete a business case with assessment of affordability and value for money in order to determine if these are feasible healthcare solutions.

Grant Road

The PCT would explore ways to secure healthcare space in a new development on the Grant Road site in order to potentially provide services including a walk-in centre and sexual health services and relocate both the main and branch surgeries of Lavender Hill Surgery and Falcon Road Medical Centre on part of the Grant Road site.

In order for the PCT to achieve this, we would be reliant on planning permission being granted for healthcare space to be included in the future plans for the site as part of a mixed use development. It would also require a business case with assessment of affordability and value for money in order to determine if this is a feasible healthcare solution.

Bolingbroke Hospital

The PCT would explore ways to secure healthcare space in a new development on the Bolingbroke site in order to potentially relocate Northcote Road Surgery, Heritage Medical Centre and Nightingale Lane Surgery and possibly provide some other services.

The PCT would aim to secure healthcare space on the Bolingbroke Hospital site by working with St George’s Healthcare NHS Trust who own the Hospital. The PCT would seek to influence the disposal of the site so that it includes a requirement to provide the healthcare space and lease it back to the PCT. The PCT could also seek to acquire the site and sell it to a developer with the requirement that the healthcare space is provided and leased back to the PCT. In order for the PCT to achieve either of these options, we would be reliant on planning permission being granted for healthcare space to be included in the future plans for the site as part of a mixed use development. It would also require a business case with assessment of affordability and value for money in order to determine if this is a feasible healthcare solution.
In this consultation we are proposing to build a new primary care centre on one of the four proposed sites. The new primary care centre will provide some or all of the following services depending on which site is selected:

- One or more GP practices
- A range of outpatient services
- Diagnostic services including X-ray, ultrasound and phlebotomy
- Day case services (minor surgery and investigations)
- Services to address local health priorities including:
  - Outpatient diabetes services
  - Cardiac and respiratory outpatient services
  - Outpatient cancer services
  - Outreach mental health services
  - Renal medicine and dialysis services
  - Preventative healthcare services to help reduce rates of teenage pregnancy, obesity, alcohol and drug misuse and poor mental health
Where should the Bolingbroke Hospital services go in the long term?

We believe that in the long term the majority of the Bolingbroke Hospital services should move to wherever a new primary care centre is built.

Later this year some services currently provided at the Bolingbroke Hospital are relocating to St John’s for the next three to five years. This is in addition to St John’s existing services and the two GP practices, Dr Haider and Dr Begg, which are also moving into St John’s Therapy Centre later this year.

In the long term, we propose that St John’s should continue to provide therapeutic treatments and services for the population of Battersea and north Wandsworth. Therefore, we think that appropriate Bolingbroke services should remain at St John’s Therapy Centre for the long term.

In addition we think that the long term home for the community dental service should continue to be Balham Health Centre because of the modern dental facilities it provides. The breast screening service will continue to be provided from a mobile unit in north Battersea.
Where should the Bolingbroke Hospital services go in the long term?

The following table sets out where we propose the Bolingbroke services should be provided in the long-term.

<table>
<thead>
<tr>
<th>Service</th>
<th>New primary care centre</th>
<th>St John’s Therapy Centre</th>
<th>Other location</th>
</tr>
</thead>
<tbody>
<tr>
<td>X-rays</td>
<td>●</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ultrasound scans</td>
<td>●</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The following outpatient services:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cardiology</td>
<td>●</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chest medicine</td>
<td>●</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dermatology</td>
<td>●</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dietetics</td>
<td>●</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Retinal screening</td>
<td>●</td>
<td></td>
<td></td>
</tr>
<tr>
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<td>Geriatric outpatients</td>
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<td>Community dental service</td>
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<td>Balham Health Centre</td>
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<td>Breast screening</td>
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<td>Mobile unit</td>
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What do you think of our proposals for the long term future of the Bolingbroke Hospital services? Do you have any other suggestions?
Where do you think the local NHS should develop a new primary care centre and why?

It is the PCT’s preferred option to:

- Build a new primary care centre on Grant Road (option C) that would house two or three GP practices from within the local catchment area, community services, locally based diagnostic, day case and outpatient services, a walk-in centre or minor injuries unit and possibly some other services.

  The Grant Road site is the most accessible site for most people living in Battersea and north Wandsworth and would not cause disruption to existing services during any development. It is a good solution for some local GP practices to move a short distance from their existing premises.

For the remainder of these sites the PCT will:

- Explore the possibility of a mixed use development including healthcare space for at least the current GP and community services on the site of Doddington Health Centre and the Battersea Fields Practice.

- Explore the possibility of securing healthcare space on the Bolingbroke site by working with St George’s Healthcare NHS Trust who own the Hospital. The PCT could seek to influence the disposal of the site so that the disposal includes a requirement to provide the healthcare space and lease it back to the PCT. Or the PCT could seek to acquire the site and sell it to a developer with the requirement that the healthcare space is provided and leased back to the PCT. Both options would be subject to affordability, planning consent and risk assessment.

- Explore ways to provide as much space as possible at Bridge Lane Health Centre for clinical services by, for example, moving some administrative services to a different location.

All of these proposals will be subject to a business case with assessment of affordability and value for money.

What do you think of our preferred option?

How could we improve it?

Our preferred option would mean that over the next five years we would encourage:

- The main and branch surgeries of Lavender Hill Surgery and Falcon Road Medical Centre to move to a new building on Grant Road, Clapham Junction

- Northcote Road Surgery, the Heritage Medical Centre and Nightingale Lane Surgery to move into space in a new development on the Bolingbroke site, if secured.

What do you think of these GP practices moving to newly developed premises over the next five years?
The PCT has a legal responsibility and duty of accountability to ask the public, their representatives and relevant organisations for their views on the proposals for change we have put forward.

The formal process for doing this lasts 15 weeks. The consultation period begins on Thursday 24 January and will end on Monday 12 May 2008.

At the end of the consultation period, the responses you make and the discussions held at public meetings about our proposals will be collected and analysed.

Wandsworth Teaching PCT’s Board will then make a decision on how best to proceed at a public Board meeting on Wednesday 25 June 2008.

The decision made by the PCT Board will be subject to review by the Wandsworth Health Overview and Scrutiny Committee. If they disagree with our decision, the Committee can choose to refer it to the Secretary of State for Health for a decision.

We will keep you as up to date as possible both during and after the consultation process on the latest findings and news. Please look out for updates on our website at www.wandsworth.nhs.uk

If you would like to be kept up to date, please let us know your email address by contacting us at comms@wpct.nhs.uk

If you have any concerns about the process of this consultation you can write to:

Sarah Wilton
Non Executive Director
Wandsworth Teaching Primary Care Trust
FREEPOST NAT7848
Springfield Hospital
61 Glenburnie Road
London SW17 7BR

After you have read this document, you can tell us what you think about our proposals in a number of ways:

Fill in the form at the back of this document, cut it out and post it back to us at the freepost address given there.

Visit the consultation web pages and fill in the feedback form at www.wandsworth.nhs.uk

Send us an email to comms@wpct.nhs.uk

Come to one of our public meetings:

7pm on Wednesday 13 February 2008
York Gardens Library
34 Lavender Road
London SW11 2UG

7pm on Tuesday 26 February 2008
Northcote Road Baptist Church
53 Wakehurst Road
London SW11 6DB

7pm on Monday 3 March 2008
Wilditch Community Centre
48 Culvert Road
London SW11 5BD

7pm on Thursday 6 March 2008
Balham Library
Ramsden Road
London SW12 8QY

For more information contact the communications team on 020 8812 7605 or at comms@wpct.nhs.uk

Tell us if you want your response kept confidential. We may want to publish your views at the end of the consultation period. If you do not want us to do this or if you would like your comments included anonymously, please say so in your response.

If you are responding on behalf of other individuals, groups or organisations, please make this clear in your response.

Any personal information provided as part of this consultation will be subject to the Data Protection Act.
In this document there might be some words that you are not familiar with. Below is a glossary of health terms to help you understand some of the ideas we talk about:

**Accident & Emergency – A&E**
Hospital departments that assess and treat people with serious injuries and offer treatment in an emergency.

**Acute care**
Medical treatment for a short period of time, usually in a hospital, for a brief but severe illness.

**Audiology**
The study of hearing disorders.

**Care pathway**
A plan of care for patients with a specific condition.

**CHD**
Coronary heart disease.

**Clinical pathways**
Different ways of describing a plan for providing a particular health service.

**Community care**
Care provided by social services departments and the NHS to help people in their day to day life.

**Community hospitals**
Local hospitals that serve less than 100,000 people.

**Consultation**
A process of finding out what public opinion is on a plan or proposal for a major development.

**COPD**
Chronic obstructive pulmonary disorder.

**Day cases**
Operation, treatment or tests that happen in one day.

**Diagnostics**
Process to find out the what the cause of an illness or disorder is.

**Dialysis**
Dialysis removes waste products and unwanted water from the blood. This is normally done by your kidneys. But if your kidneys have failed you may need dialysis.

**Early intervention**
Taking immediate action following the diagnosis or the start of an illness or disability.

**GP cluster**
A group of GPs that work together to provide a number of services for patients, usually provided at a hospital.

**GUM**
Genito-Urinary Medicine – sexual health services.

**Health inequalities**
This means the difference in health experiences between disadvantaged groups in the population and the rest of the country.

**Healthcare model**
The way healthcare is provided, ie what services go where, operating from which buildings, in which locations.

**Intermediate care services**
Short-term rehabilitation following an acute illness (where the illness’ symptoms start quickly and worsen quickly).

**Inpatient**
Person who remains in hospital overnight.

**LTC – Long-term condition**
Conditions that might not be able to be cured but can be managed through medicine, such as: asthma, diabetes and heart disease.

**Minor injuries**
Injuries that are not life-threatening and can be treated in A&E or at a minor injuries unit.

**MH**
Mental health.
Minor surgery clinic
A surgery that carries out minor operations and injections.

Multi-disciplinary
A way of treating people or a team of people that is made up of doctors and other healthcare professionals.

Ophthalmology
Management and treatment of diseases of the eye.

Outpatient
A patient who visits a healthcare facility for diagnosis or treatment without spending the night.

Peer-to-peer engagement work
Peer-to-peer work is a method of finding out information or circulating information by one member of a particular community talking to another member of their community. This work is often effective with harder to reach groups, who may be socially excluded.

Phlebotomy
The practice of opening a vein to withdraw blood for therapeutic purposes.

Primary Care
Services provided outside of hospitals by GPs, dentists, pharmacists, optometrists, and a range of other health professionals including district nurses, health visitors and therapists.

Primary Care Trust
Local NHS organisation responsible for providing and commissioning primary care.

Radiology
Use of radiation (eg, x-rays) to diagnose and/or treat disease.

Renal services
Services connected with diseases and conditions of the kidneys.

Rheumatology
Diagnosis and treatment of diseases of the muscle or the joints.

Secondary care
Services patients are referred to by a consultant, such as specialised medical services at a hospital.

Service user
Person receiving healthcare services or social care.

SMS
Substance misuse services.

Stakeholder
Anyone who takes an interest in the work of the PCT. For example, patients, staff and the local authorities.

Walk-in centres
Centres that offer access to treatment and information without appointment. Staffed by nurses.

Ward
An area or district.
It would be useful to us if you would provide the following information, but you don’t have to.

Name ____________________________________________

Group if representing ____________________________________________

Home postcode ________________________________

GP practice ________________________________________

Age ________________________________

Disability ☐ Yes ☐ No

Ethnicity ____________________________________________

Where do you think the local NHS should develop a new primary care centre? Please rank each site from 1 to 4 in order of preference, 1 being your most preferred site and 4 being your least preferred site.

☐ Doddington Health Clinic and Battersea Fields Practice

☐ Bridge Lane Health Centre

☐ Grant Road near Clapham Junction

☐ Bolingbroke Hospital

Why do you think the site you ranked 1 is the best place?
What do you think of our proposals for the long term future of the Bolingbroke Hospital services?
Do you have any other suggestions?

What do you think of our preferred option and how could we improve it?

What do you think of moving the GP practices we suggest to newly developed premises over the next five years?

When you have completed this form please cut it out and send it to

Communications team
Battersea and north Wandsworth
Wandsworth Teaching Primary Care Trust
FREEPOST NAT7848
Springfield Hospital
61 Glenburnie Road
London SW17 7BR

There’s no need to put a stamp on the envelope.

For more information you can go to www.wandsworth.nhs.uk or contact the communications team on 020 8812 7605 or at comms@wpct.nhs.uk
This booklet…

… is about health services in Wandsworth. If you have problems understanding this in English, please contact Wandsworth Interpreting Service

Telephone 020 8672 1043/3649
Fax 020 8672 5523
Email wis@wandsworth.gov.uk